



Keeping you safe Important notice about natural gas buried piping

As your community-owned utility, Colorado Springs Utilities is committed to providing safe, reliable services to our more than 169,000 natural gas customers in the Pikes Peak region.

Federal Department of Transportation (DOT) Pipeline Safety Regulations require natural gas utility companies to notify their natural gas customers concerning maintenance requirements and hazards associated with failing to maintain customer-buried natural gas piping. Natural gas customers are responsible for maintaining their customer-buried piping, which is located underground between the gas meter and primary structure (home or business) being served. In most cases, the gas meter is installed at the wall of the primary structure with no buried piping between the meter and structure being served. The illustrations on the back of this notice can help you determine if you have customer-buried piping on your property.

Federal DOT regulation, 49 C.F.R. section 192.16(b)(3) states that customer-buried piping should be:

- (i) Periodically inspected for leaks;
- (ii) Periodically inspected for corrosion if the piping is metallic; and
- (iii) Repaired if any unsafe condition is discovered.

If customer-buried piping is not maintained, it may be subject to potential hazards of corrosion and leakage. While the DOT regulations do not *require* that you inspect or maintain your customer-buried piping, Colorado Springs Utilities *recommends* that you periodically inspect all customer-buried piping for corrosion and leaks.

How do I know if my piping is leaking?

The following are some of the signs of a natural gas leak:

- Distinct natural gas odor;
- Areas of dead vegetation directly above the buried piping;
- A gas meter dial that continues to move after all natural gas appliances and equipment have been shut off;
- After watering or rain, bubbles appear directly above the buried piping.

If you think your piping is leaking, **immediately call** Colorado Springs Utilities at **448-4800**.

What happens when buried piping is found leaking?

Colorado Springs Utilities is obligated to evaluate the severity of the leak and can immediately turn off gas service to the premises to eliminate hazard to persons and property until the proper repair or replacement is made.

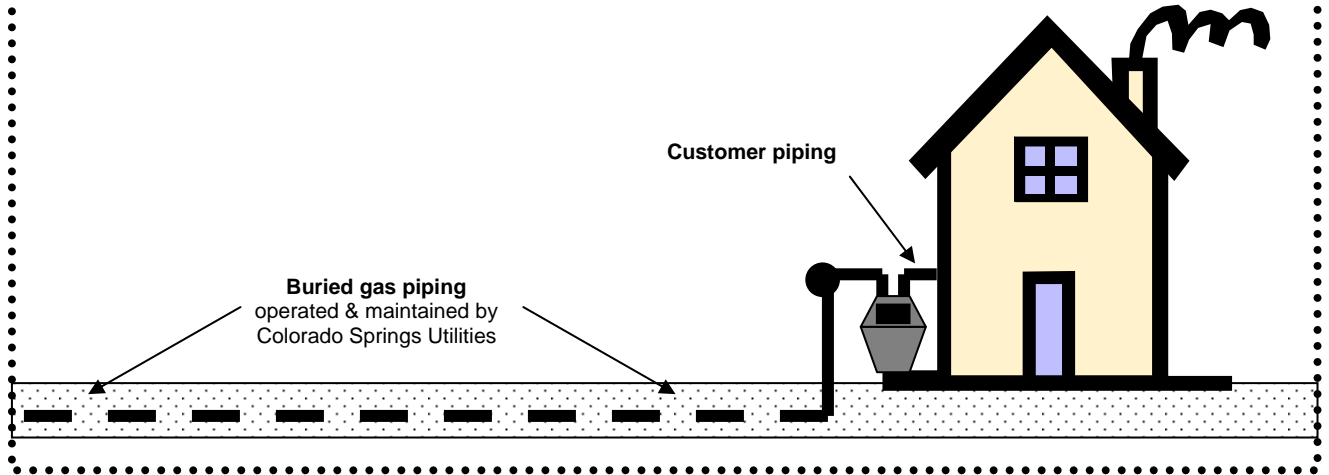
What can I do to eliminate my customer-buried piping?

If your customer-buried natural gas piping is similar to the second diagram on the back of this notice, you may request to have your piping reconfigured and replaced and have the meter relocated by Colorado Springs Utilities. All costs associated with the reconfiguration and replacement of customer-buried piping are the responsibility of the customer or property owner. Once the reconfiguration and replacement is complete, Colorado Springs Utilities would then be responsible for maintaining the buried piping.

Questions?

Please contact Colorado Springs Utilities at **448-4800** if you have any questions regarding this notice.
Para informacion en Espanol por favor llame Colorado Springs Utilities at 448-4800.

Typical piping setup; no customer-buried piping



Customer-buried piping related to this notice

